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Diploma in airline and airport management

Summer airport traffic will be especially hellacious this year, and some airports will be worse than others. While long lines mostly depend on TSA staffing, you should at least be aware of the airports where flight delays are already bad.If it seems like it's taking longer to get through airport security lately, you're not imagining...Read moreBased on data from the Department of Transportation, Time.com ranked the worst airports for flight delays. For all of these airports, the percentage of flights arriving on time was less than 80 percent. Here are the top five worst:San Francisco, CA (SFO)- 71.82% of on-time flightsMiami, FL (MIA)-76.03%Fort Lauderdale, FL (FLL)-76.60%Dallas/Fort Worth, TX (DFW)- 76.64%Denver, CO (DEN)-77.21%The data tells you which airlines are often late, too. Here are the worst airlines for flight delays, along with their percentage of on-time arrivals at all airports:Spirit Airlines-64.6%Virgin America-73.8%JetBlue-76%Frontier-77.6%SkyWest-78.7%Check out the links below for more info on flight delays. Time's post list a few more airports with a higher rate of flight delays, too.Air Travel Consumer Report (PDF) | Department of Transportation via Time.comPhoto by Piper. A commercial airline is a complex operation with many employees and work environments, both in the air and on the ground. An airline's planes fly into and out of a collection of airports, sometimes spread all across the country and even in other nations. Commercial airlines also rely on the men and women working within stations at each airport they fly into and out of. Overseeing the ground operations at each station in a commercial airline's flight system is its station manager. Commercial airlines generally categorize their ground stations by letters or numbers. For example, a large non-hub airline ground station in Houston, Texas, might be categorized by its airline as an "A" station, and would have several station managers. Smaller airline ground stations might be "B" or "C" or "spoke" level, with only a single station manager on staff. Small airline ground stations only having a few daily flights might even share their sole station manager with other small stations. Airline station managers are typically the managers in charge of an airline's ground operations at a particular station. Ground operations at an airline include passenger ticketing and check-in, baggage and cargo services, gate area passenger boarding and deboarding and on-ground aircraft servicing. The airline station manager is responsible for seeing that the station's flights leave on time and with all passengers and luggage. Airline station managers lead and manage their assigned ground operations employees, station budgets, and local safety programs. Airline station managers must responsibly manage their ground operations station budgets, including for labor, supplies and all other expenses. A station manager working for an airline is also part customer service manager and must keep travelers satisfied and happy. Commercial airlines fly on set schedules, and an airline station manager must ensure her flights leave on time whenever safely possible. An airline station manager is also his airline's liaison with local airport agencies and authorities. Most airlines require station manager applicants to have four-year college degrees or higher. Airline station managers frequently work long hours and may be called upon to come in during off hours and off days to handle problems. Airlines operate in all weather conditions and poor weather can lead to delayed flights and inconvenienced passengers -- major problems that a station manager must handle. The AvJobs website says that an airline station manager in 2013 typically earns between \$42,000 and \$72,000 annually. Recent ArticlesIf you're flying anywhere in the Economy class on American Airlines anytime soon and think you'd like to have a cocktail, better think again. The airline h...Southwest Airlines says the COVID-19 Delta variant is hurting its business. In a regulatory filing with the Securities and Exchange Commission (SEC), the a...The great vaccination mandate debate took a new turn on Wednesday. While some companies are requiring their workforce to be vaccinated against COVID-19, th...Spirit Airlines is experiencing a major meltdown, with the carrier canceling flights right and left and leaving travelers stranded. Unfortunately, the airl...United Airlines has become the first major airline to require all of its employees to get vaccinated against COVID-19. All 67,000 of the company's employee...The Federal Aviation Administration (FAA) has called on U.S. airports to take action to combat the rise in unruly passengers that has taken place this year...United Airlines has become the first U.S. airline to offer economy passengers the option to pre-order snacks and beverages. The move comes tailor-made for...A labor union has filed a grievance against American Airlines, saying flight attendants and pilots aren't getting to "safe and comfortable" hotels during t...Reports of delays of jet fuel supplies at some small and midsize airports, a shortage of trucks and truck drivers, and a skyrocketing travel demand are for...Airlines and the Federal Aviation Administration (FAA) have another Boeing 737 issue to deal with. On Friday, the agency ordered urgent inspections of thou...Cases of the highly contagious Delta variant of COVID-19 are on the rise nationwide, but Delta Air Lines says its bookings haven't suffered as a result. Th...Sensing that a travel boom will likely continue into 2022, United Airlines is adding nearly 150 flights to warm-weather cities to its schedule for the upco...United Airlines went on a buying spree on Monday, one that's expected to lead to 25,000 new hires over the next five years."United Next" is what the ai...The Federal Aviation Administration (FAA) says airline passengers are still acting up and that it will be levying more fines for bad behavior. The agency l...Page 1 of 2 More Airline and Airport News articles Getting through the airport can be a tricky and harrowing business these days, so just showing up and hoping for the best won't cut it. You need to be prepared, nimble and wily. To help you pull it off, we've compiled 18 airport hacks to help you slip from the parking garage to your gate with as little trouble as possible at every step along the way. You're probably pretty familiar with your own home airport, but layover and destination airports can be disorienting. The GateGuru app can help, with its airport maps that include amenities available in each terminal. This can save you time if you're trying to find food or toiletries during a tight connection. The app also has information about airport Wi-Fi options, which can eliminate the hassle of trying to figure out which of a dozen available networks are legit. Zip-top bags can be useful in countless ways when traveling (for liquids when going through airport security, to stow snacks, to keep your phone dry), so I always stow a few in the pockets of all my travel luggage. I leave them in there even between trips, and then replenish the stash as needed. Having a favorite set of clothes to wear on planes can make the minutes before you leave for your flight easier, and guarantee comfort at the airport and in flight. Your air travel clothes should be comfortable but presentable, neither too warm nor too thin and somewhat durable. Once you have chosen your air travel clothes, make sure they are clean and at the top of your packing list a couple of days before you travel. When packing, if you suspect your luggage might be close to your airline's weight limit (a small luggage scale can help you figure this out), put a jacket, sweatshirt or other heavy item of clothing in a front pocket or right at the top of your bag. If the airline calls out your bag as overweight at check-in, you can open the bag, rip out the garment and put it on. (This tip also works on the way home from a trip if your suitcase is weighted down by a few extra souvenirs.) This applies to your carry-on; your "personal item" in which you might carry your ID, boarding pass and other critical items; and your checked luggage. Pack stuff you will need first or frequently in easily accessible locations to avoid the misery of digging through your bag in view of dozens of fellow travelers. Snap a picture of your parking spot before heading to the terminal, making sure to include signage identifying your location (level, aisle, etc.). At some airports the garage or terminal number is not obvious on the signage (this is the case in Philadelphia), so you may need to remember which garage you were in. Put everything you'll need during the flight into a single small bag -- earbuds, e-reader/book, a snack, etc. -- so you can just grab it and stick it in the seatback pocket before you stow the rest of your stuff in the overhead bin or under the seat. (Note that if your in-flight necessities include liquids like antibacterial hand gel, you may have to transfer them into the small bag after you get through security.) To avoid paying huge mark-ups for bottled water at the airport, bring your own empty bottle (which will go through security just fine) and fill up at a water fountain after the checkpoint. As check-in becomes more automated, with most economy check-ins taking place at kiosks, standing in big lines is becoming less common, but some travelers swear by the tactic of using the check-in option closest to the first- and business-class counters, where agents will sometimes help economy travelers if no one is at their counter. One photographer I know wears a photography vest that has a half-dozen large pockets designed for lenses, which he fills with his stuff. When he gets on the plane, he folds up the vest and puts it in the overhead bin next to his carry-on bag. Some security agents will let you leave your belt on if it is not made of metal; a belt with a plastic buckle might save you the trouble of taking off your belt and having your clothes half falling off. Having a portable phone charger can be a lifesaver if you can't find an open outlet at the airport. You can also use it in-flight, when your phone is likely in airplane mode and therefore not using much power. This can be a great way to make sure you have charge when you land. Especially if you are traveling with family or a group, bring an adapter that can turn one outlet into multiple ones so more people can plug in. Even if you arrive at the gate and all the outlets are in use, often a fellow traveler will share one with you if you have such an adapter. Apparently most humans are biased toward their dominant hand, so the fact that the majority of people are right-handed causes most people to select the security lane on the right when faced with a choice. Zig when they zag by checking out the lanes to your left. Don't wait until you get to the front of the line to take your phone, keys, loose change and other stuff that security agents don't like out of your pockets; take care of it while winding through the inevitable security line. If you have a few hours to kill, opt for a more peaceful and comfortable experience by finding an empty gate where you can have seating, power outlets, Wi-Fi signals and brain space to yourself. Just be careful not to be too far away when announcements affecting your flight might kick in. If you're having trouble adhering to the "one carry-on and one personal item" rule, some devious travel hackers suggest asking for a shopping bag at an airport store and putting your extra stuff in it. Gate agents will think it's just some things you purchased, which they may not count against your carry-on allowance. Listening to music, streaming a podcast or watching a movie on your mobile device helps pass time at the gate, but also puts you at risk of missing important gate announcements. Be careful when tuning out the noise that you don't also tune out the signal. Do you have any cool or innovative airport hacks that we missed? Add them in the comments below. Until then, see you at the gate! More from SmarterTravel: Editor's Note: This story was originally published in 2017. It has been updated to reflect the most current information. SmarterTravel is a subsidiary of TripAdvisor, Inc., which also owns GateGuru.

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